

Privacy Policy for Wonderland Cleaning

At Wonderland Cleaning, we take your privacy seriously. This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our website or use our services. By using our website, you consent to the practices described in this policy.

1. Information We Collect

We may collect the following types of information when you interact with our website or use our services:

- **Personal Information:** This includes your name, email address, phone number, mailing address, and any other information you provide when filling out forms on our website or communicating with us.
- **Payment Information:** If you make a purchase or request a service, we may collect your payment details (e.g., credit card information) to process your transaction.
- **Website Usage Data:** We collect non-personal information such as your IP address, browser type, pages viewed, and time spent on the website. This information helps us improve our website's performance and user experience.

2. How We Use Your Information

The personal information we collect may be used for the following purposes:

- **To provide cleaning services and respond to your inquiries.**
- **To send important updates or communication regarding our services.**
- **To process payments and issue receipts for services rendered.**
- **To improve our website and customize your experience.**
- **For marketing purposes, including sending promotional materials (with your consent).**
- **To comply with legal obligations or protect our legal rights.**

3. How We Protect Your Information

We take appropriate security measures to protect your personal information from unauthorized access, disclosure, or alteration. This includes using secure servers, encryption, and restricted access to personal data.

However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

4. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. However, we may share your information in the following circumstances:

- **With trusted third-party service providers who assist us in operating our business (e.g., payment processors).**
- **To comply with legal requirements, such as responding to a subpoena or other legal process.**
- **In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.**

5. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small text files that are stored on your device. They help us understand user preferences, track site usage, and provide personalized content.

You can adjust your browser settings to refuse cookies, but this may limit certain features of our website.

6. Data Retention

We retain your personal data for as long as necessary to provide our services or as required by law. If you request that we delete your personal information, we will do so unless we are legally required to retain it.

7. Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have collected information from a child under the age of 13, we will promptly delete it.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to review the privacy policies of any third-party websites you visit.

9. Your Rights

You have the right to:

- **Access the personal information we hold about you.**
- **Request that we correct or update any inaccuracies in your information.**
- **Request the deletion of your personal information.**
- **Opt-out of receiving marketing communications from us.**

To exercise any of these rights, please contact us at wonderland.cleaners@gmail.com.

10. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Last Updated" date at the top of the policy will be revised. We encourage you to review this page periodically for any updates.